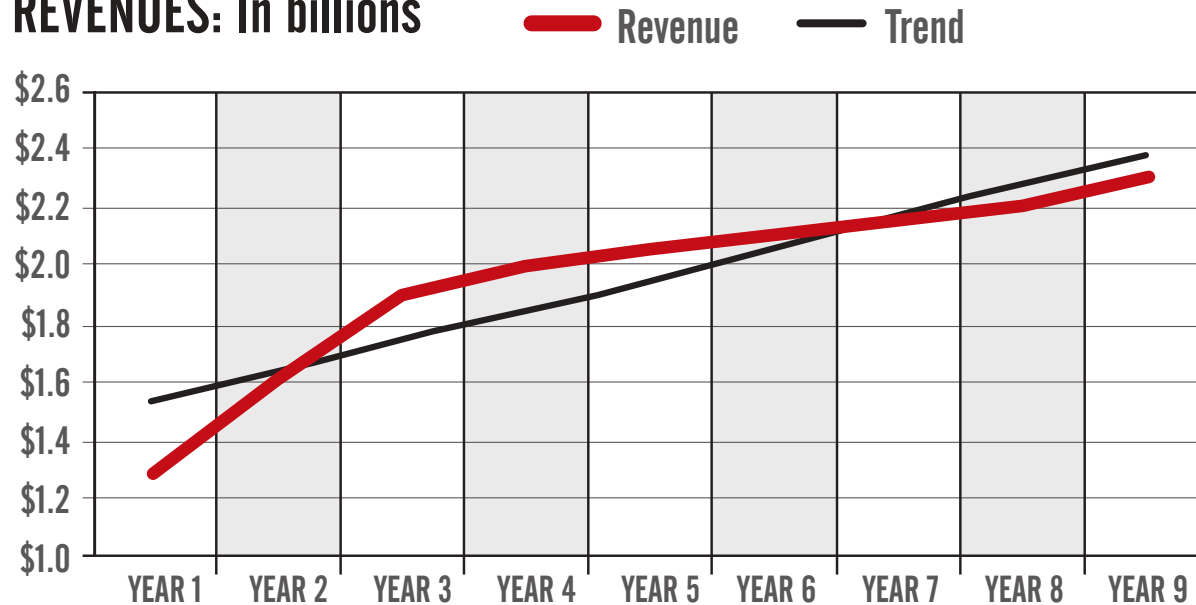


STAFFING COMPANY —asymptomatic

REVENUES: In billions



INTERVENTIONS

- Executive coaching
- Quarterly team meetings
- Employee celebrations
- On-going staff training
- FAST feedback
- Streamlining processes
- Innovative performance appraisals
- Competitive salary and incentive

OES Diagnosis — Interventions 8 years

OES TARGETED AREAS TO IMPROVE

- IMMEDIATE CORRECTIVE ACTION
- CORRECTIVE ACTION
- LITTLE TO NO ACTION REQUIRED

	YEAR 1	YEAR 2	YEAR 3
Responsive Leadership	Responsive Leadership	Responsive Leadership	Responsive Leadership
Openness to Change	Openness to Change	Openness to Change	Openness to Change
Salary	Salary	Salary	Salary
Job Training-Career Dev.	Job Training-Career Dev.	Job Training-Career Dev.	Job Training-Career Dev.
Customer Satisfaction	Customer Satisfaction	Customer Satisfaction	Customer Satisfaction
Conflict	Conflict	Conflict	Conflict
Process Improvement	Process Improvement	Process Improvement	Process Improvement
Performance Appraisal	Performance Appraisal	Performance Appraisal	Performance Appraisal

OVERALL AVERAGE REPORTED
YEARS 4-9
■ GREEN